

MOCAP NEWS YOU CAN USE!!!!

May 2019 SGMP MOCAP NEWSLETTER



Our Sponsors



Our Mission

The Missouri State Capital (MOCAP) Chapter of the Society of Government Meeting Professionals (SGMP) strives to enhance and promote the expertise of government meeting professionals, to improve the quality of, and promote the cost effectiveness of government meetings.

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Chapter committees' liaisons and chairs

Programs Committee

Board Liaison -Tina Dillon

Chairperson -

Hospitality Committee

Board Liaison - Lance Utley

Chairperson -

Communications Committee

Board Liaison—Lorie Jaegers

Chairperson -Jim Jirik and Maurine Hill

Holiday Extravaganza Committee

Board Liaison—Terra Crane

HE Chairperson -Lisa Perez

SA Chairperson—Catherine Jones

Charity/ Fundraising

Board Liaison—Jim Jirik

Awards & Honors Committee

Board Liaison—Terra Crane

Chairperson—

Membership

Board Liaison - Tina Dillon

Chairperson – Ramona Huckstep

MO Event Summit

Co-Board Liaison – Melissa Adams

Co-Board Liaison – Lorie Jaegers

Co-Board Liaison – Tina Dillon

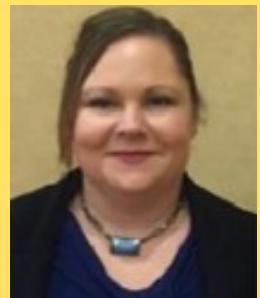
Nominations & Elections Committee

Board Liaison—Melissa Adams

Scholarship Committee

President's Report

By Melissa Adams



Thank you to all who attended the May 9th meeting and Supplier Appreciation Day to celebrate all of our wonderful supplier members. Held at the new Drury Plaza in Columbia hosted and sponsored by Leah Stotts. We thank each and every supplier member and their properties for their continued support of SGMP.

The June meeting will be in Jefferson City at the American Legion. Come join us on June 13th for our highly anticipated Annual Awards Program and some great food! They definitely have the best fried chicken around!

The National Educational Conference is also going to be held the last week of June this year. You should plan on joining us next year as its going to be held in St. Louis! It is time to be planning how you will earn points before December 31st so you can! Contact any board member with questions and for assistance!

Here's to lots of participation by all of our members on our committees and a fun-filled and exciting fiscal year ahead (July 1-June 30)! An e-mail with the committee sign-up sheet for next fiscal year will be coming out soon. Thank you in advance for your consideration of getting more involved in your MOCAP chapter activities this coming year. It is a wonderful opportunity for all!

Melissa Adams, SGMP MOCAP President

May 2019 SGMP MOCAP Meeting

By

Lela Kosteck Bunch

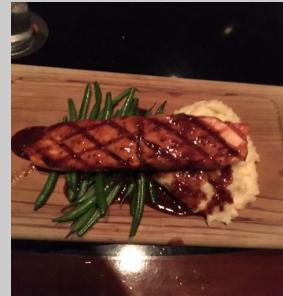
The May 9, 2019 SGMP MOCAP meeting was held at the Drury Plaza in Columbia. Our host and sponsor was Leah Stotts. The meeting was called to order by our 2nd vice-president, Lorie Jaegers. After attendees were introduced, the president's, treasurer's, and membership reports were provided.

The program was entitled "ADA Lodging: Best Practices and Standards" and was presented by Anna Guthrie from the Great Plains ADA Center. Anna indicated that the Americans with Disabilities Act was passed on July 26, 1990. The ADA is a civil rights law that prohibits discrimination against individuals with disabilities in all areas of public life, including jobs, schools, transportation, and all public and private places that are open to the general public. The purpose of the law is to make sure that people with disabilities have the same rights and opportunities as everyone else. The Act addresses three areas: employment, public entities, and the private sector (which is the area that probably had the most relevance to suppliers and planners). According to Anna, the private sector focuses on two sections: facility access and access to goods and services. With regard to facility access, there are differing guidelines for facilities to help them meet the 1991 standards, depending on whether it involves new construction, renovations, or existing facilities. For example, Anna shared that renovations must follow a 20% rule; in other words, a renovations budget must provide for 20% extra in order to include improving access. She also talked about the Safe Harbor Rule which does not allow a facility to be grandfathered, but does provide some leeway in making changes to accommodate the 1991 standards. Overall, Anna explained that the changes to provide access must be readily achievable and are assessed on a case by case basis. She also pointed out that there are tax incentives for small businesses. Other discussion points included how to respond to the use of service animals and the importance of training staff to be sensitive to the needs of individuals with disabilities. She further enlightened us on the value of making sure that operable parts could be manipulated with a closed fist. Anna asserted that there are target areas to examine: web access, inclusive experience, modification of policies and procedures, effective communication, and staff training. Finally, she concluded that accessibility is merely a matter of problem solving.

May 2019 Meeting



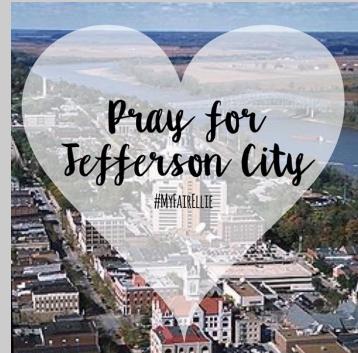
Annual Board Retreat 2019



Jefferson City attacked by two natural disasters!

As everyone in Jefferson City focused on a rising river our town had an EF3 tornado tear through, just before mid-night on May 23. The tornado caused extensive damage with the peak wind speed reaching 160 miles an hour.

Today as we focus on the aftermath of the tornado, we still have a rising river with more rain to come.



bathroom with
my football
helmet on lol

11:42 PM
Yes!!! I raised
you right!!!

Power just went
out

Just*

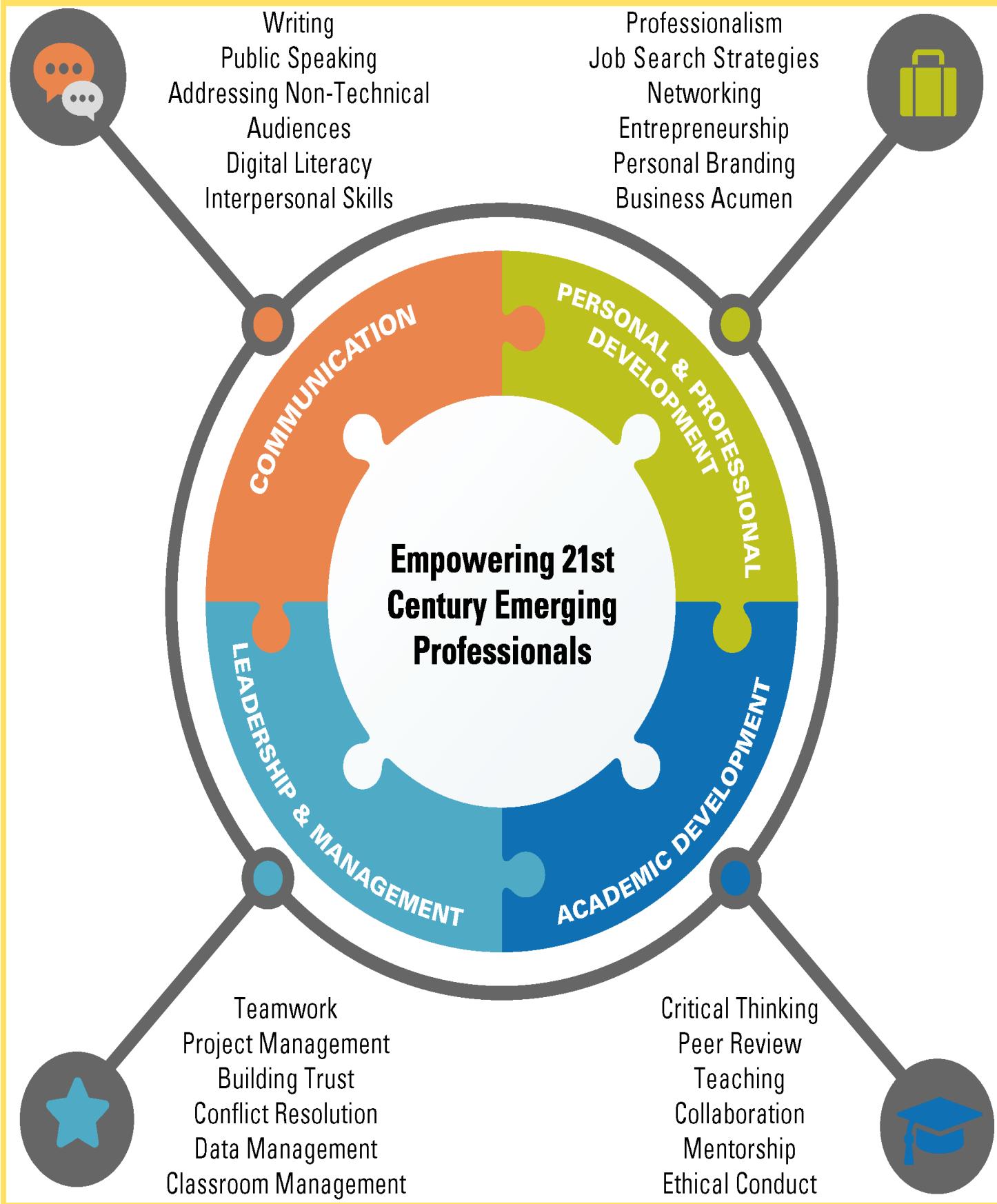
 i can hear
it, I love you
mom

A message my best friend received from her son, living in Hawthorn Apartments, as the tornado tore through that side of Jefferson City.

Fortunately his apartment wasn't touched but the roof shifted so he had to move out.

~ Lorie Jaegers

What is Professional Development?



The days o[Green Meetings](#) / 5 days Ago

California Bill Could Prohibit Mini Toiletries in Hotel Rooms

If hotel room mini toiletries may be numbered following moves by [Disney, IHG and Marriott International](#), and more recently a bill in the California State Assembly, that seek to eliminate small plastic bathroom amenity bottles in the name of sustainability.

If [California Assembly Bill 1162](#) is enacted, after January 1, 2023, lodging establishments in the state with more than 50 guest accommodations would be prohibited from providing plastic bottles of less than 3 ounces that contain personal care products in any space within the guest room. Lodging establishments with 50 rooms or less would face a January 1, 2024, deadline.

Instead, shampoo, conditioner and soap—the only personal care products that would fall under the restriction—would be required to be offered from bulk dispensers.

[Related Article + Infographic: [Avoiding Single-Use Plastic at Events](#)]

In April 2018, Marriott International announced it would replace all plastic soap, shampoo and conditioner bottles with in-shower dispensers in all of the properties it owns.

The initiative is optional for franchisees.

According to Marriott, eliminating plastic mini toiletry bottles could save an average of 250 lbs. of plastic per year in a 140-room hotel, representing approximately 23,000 bottles. The hotel giant also noted it could save between \$1,000 and \$2,000 per year per hotel.

Marriott included the mini toiletries ban as part of its "[Serve 360: Doing Good in Every Direction](#)" effort, which aims to greatly reduce the chain's environmental impact in order to reach its [2025 Sustainability and Social Impact Goals](#) initiative.

Marriott has also pledged to remove all plastic straws by July 2019.

Other Marriott Serve 360 goals include:

- Reduce water intensity by 15%.
- Reduce carbon intensity by 30%.
- Reduce waste to landfill by 45%.
- Reduce food waste by 50%.

Achieve a minimum of 30% renewable electricity use.

Top 10 skills for the successful 21st-century worker

Leadership

Take a cross-disciplinary approach to project teamwork. Participate in leading and following in order to prepare for your career.

Many businesses are adopting a participative management style, which involves employees in decision making.

*George DeMetropolis
University of Phoenix faculty member and leadership consultant*

Collaboration

Choose courses that are collaborative and measure success by team results.

Adaptability

Take advantage of flexible course schedules and learning platforms in order to work, raise a family, volunteer and learn.

Innovation

Seek out learning environments that build technology and media fluency.

Global citizenship

Learn in a diverse classroom to gain opportunities to build cross-cultural understanding.

Critical thinking

Take coursework that offers an opportunity to engage in self-directed, project-based and applied learning.

Communication

Learn in an environment that requires participation in many modes of communication.

Students must hold themselves accountable and have the opportunity to hold others accountable for the good of the team.

*Irene Blundell
University of Phoenix faculty member*

Productivity and accountability

Select a school that provides a code of conduct in learning situations to build accountability and productivity.

Accessing, analyzing and synthesizing information

Seek out a market-driven curriculum focused on real cross-functional issues to help you think about how issues interconnect.

Entrepreneurialism

Work on developing the ability to solve current and relevant issues in the safety of the classroom environment.



University of Phoenix®

Designer: Naureen Sajid | Writer: Mary Barry

Save the Date!

November 30 Holiday Extravaganza/25th Anniversary
Host: Kathryn Szwargulski,
St. Charles Embassy Suites

December 13 Personal Safety / Self Defense
Host: Capitol Plaza Hotel, Michele Braun
Speaker: Terrie Martin & Daniel Hopkins
Sponsor: The Elms Hotel and Spa, Paige Jones

January 10 Human Trafficking
Host: American Legion, Sharon Bertels
Speaker: Nanette Ward
Sponsor: Courtyard by Marriott, Lorie Jaegers

February 14 National Spokeswoman for Go Red for Women
Host/Sponsor: Canterbury Hill Winery
Speaker: Shermane Winters- Wofford
Sponsor: Lake of the Ozarks CVB, Lagina Fitzpatrick

March 14 Invisible and Visible Disabilities and Customer Service
Host/Sponsor: American Legion
Speaker: Anna Guthrie & Sarah George with Great Plains ADA Center
Sponsor: Embassy Suites, St. Charles, Kathryn Szwargulski

April 11 Are You Smarter Than A Meeting Planner?
Host: Capitol Plaza Hotel, Michele Braun
Speaker: Lorie Jaegers, Courtyard by Marriott
Sponsor: St. Charles / St. Louis Hampton Inn, Lee Ann Howlett

May 9 ADA Lodging Best Practices & Standards
Host: Drury Hotels, Columbia, Leah Stotts
Speaker: Anna Guthrie & Sarah George with Great Plains ADA Center
Sponsor: Drury Hotels, Columbia, Leah Stotts

June 13 Annual Chapter Awards Program
Host: American Legion, Sharon Bertels
Speaker: Terra Crane, Columbia CVB and Lorie Jaegers, Courtyard by Marriott
Sponsor: Embassy Suites, St. Charles, Kathryn Szwargulski

July 11 Recap of SGMP National Education Conference
Host: Canterbury Hill Winery
Speaker: NEC Attendees
Sponsor: St. Louis City Center, Julie Wense



Planner / Supplier Profile



Name: Mary Supple Bish

Title: Director of Sales

How long have you been in the industry? 30+ years. I started with an internship at Ramada Inn St. Joseph my last semester of college.

How long have you been in SGMP? 15 years

How has your membership helped you? My SGMP membership has helped me with networking opportunities, continuing education and meeting people in the meetings/tourism industry.

Worst meeting/event mishap: Dinner time for 800+ athletes around the pool at Ramada Inn. NO PIZZA being delivered. Event planner called the pizza place and the pizzas started slowly rolling in. All were eventually fed!

Most notable meeting/event moment: Several to choose from, but I would have to say The Eclipse in 2017. We were right on the line of totality and had over 25,000 visitors in St. Joe that week from all over the country.

Hometown: Atchison, KS

Where do you see yourself in ten years? Still promoting St. Joe, MO in some capacity!

Interesting fact you would like people to know about you? My husband, David, and I have been involved in Big Brothers Big Sisters for 11 years and have mentored a couple little boys. A year ago, we were granted Guardianship of our 10 year old Little Brother, Andrew. So as my friends are all starting to have grandbabies, I am just learning to be a mom!

Membership Report

The May MMR report from SGMP shows the MOCAP chapter is holding strong with 38 planner members, 33 supplier members and 8 retired members totaling membership of 79.

Need to update your membership information?

It's as easy as logging on to www.sgmp.org. You can update your contact information, renew your membership and even ask for an invoice to be sent for payment. You can also download the membership change form and submit directly to SMGP. There is \$25.00 fee to transfer a membership.

May 1, 2019 Treasurer's Report

We are currently at a balance of \$15,280.76 plus we have a \$1001.99 CD .



CGMP

The Certified Government Meeting Professional designation ("CGMP") is designed for planners and suppliers whose work is governed by the rules and regulations of the federal government. Individuals who have earned their CGMP have obtained the highest designation available that is specifically for government meeting professionals.

Everyone who takes the course must be an SGMP member. You must be a member in good standing for six months to participate in a CGMP class and exam, but this requirement can be waived for new members with more than one year of experience in the hospitality industry. The \$595 registration fee includes the three-day training sessions, the CGMP manual and the exam that is administered on the morning of the fourth day. In order to sit for the exam, you must attend all three days of the course.

To register for any upcoming CGMP course, you must first log in to your SGMP account (in the left margin of this screen). Once logged in, please continue to "Your Account", and then click on "Events and Registrations". Links to upcoming courses will be listed on that page.

In order to register, you must be a current member. Sign in using the Member Login section at left, then open the course in the Upcoming Events area. Look for the link to register.

Please check back for more information as it becomes available. All courses have limited registration space available. Payment is required in advance of the course. **In the event of a cancellation, collected fees will be applied to a future course registration.**

All registrants will be notified within 30 days of the course of the location of the course and exam. Questions about the CGMP course? Contact us at education@sgmp.org.

Upcoming Classes:

June 22-25, 2019

Preconference to the 2019 NEC

Detroit Marriott at the Renaissance Center

400 Renaissance Drive West

Detroit, MI 49243

313-568-8000

August 13 - 16, 2019

Hotel Palomar

2121 P Street, NW

Washington, DC 20037

Course Material & Fee

CGMP Class & Exam \$500

Required CGMP Manual \$95



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Our chapter newsletter is published twelve times a year and is sent to all MOCAP chapter members.

MOCAP offers advertising on our website or newsletter for \$200 each or for only \$350 suppliers can advertise in both, that's a great deal!

- **Specifications for newsletter ads—high resolution PDF or Jpeg and can be business card size.**
- **Specifications for website—Company logo and link to Company website (needs to be a minimum of 200 pixels in width and either jpg, gif or photo available for scanning).**

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